Towards a Shared Ledger Business Collaboration Language based on Data-Aware Processes

---- or ----

What does it mean for Services Research if all parties Share a single Database?

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11 August 2016 @ ICSOC in Banff, Canada Version v10

How do organizations collaborate in today's world?

By exchanging documents, in many cases on paper:

- Trade finance: letter of credit, export documents (eg., SWIFT MT700,...)
- Logistics/Supply Chain: Purchase Order (EDI 850), Load Tender (EDI 204), Tender Response (EDI 990), ...
- Mortgage & Loan processing: many scanned PDF's

Are these simply messages exchanged between services?

• No, because they persist, and are referred to at later times



Blockchain (for businesses) will dramatically streamline data/document sharing

- Blockchain provides a trusted repository for holding persistent data
- Blockchain enables selective privacy
- Blockchain will enable deep efficiencies

How will this seismic shift in business collaboration impact the Services Research Community ?



One broad area for Services Research contributions:

Business-Level Language and Framework

- Blockchain today is programmed using Turing-complete languages such as GOLANG, Java, ???
- Some domain-specific languages are emerging ...

We need

- Principled approach for data-centered services & collaborations
- Domain-specific language aimed at business users
- Workbenches for business analysts to understand, create, test, modify the "smart contracts" that run on Blockchain
- Foundational understanding of biz-level "smart contracts"



Agenda

- Blockchain enables a new level of trust & communication
- What is Blockchain, and why is it useful for Business Collaborations?
- Logical separation between Blockchain mechanics and Biz-level programming
- Artifact-centric paradigm as starting point for Business Collaboration Language
- Research challenge areas
 - Language design
 - Reasoning about artifacts
 - Relationship to natural language contracts
- Conclusions





• Suppose that a company in Kenya is exporting pineapples to an importer in Rotterdam ...



- At least 4 parties, often more
 - Exporter
 - Exporter's Bank
 - Importer's Bank
 - Importer
 - There may be 10's of parties
- Kinds of documents
 - Order
 - Letter of Credit
 - Export documents
- Draft
- ...
- Today
 - Some documents communicated electronically
 - Other documents sent by air courier

From "International Financial Management" by Jeff Madura

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Suppose that a company in Kenya is exporting pineapples to an importer in Rotterdam ...



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Before Blockchain

With Blockchain





- Private copies of collaboration data
 - ightarrow Disputes can take month+ to resolve
- Private copies of collaboration processing logic
 - ightarrow Trust is based on binary relationships

- Single shared copy of collaboration data
 - \rightarrow Disputes can be resolved in a day
- Single shared copy of collaboration processing logic
 - \rightarrow Trust becomes based on broadly visible shared data
- Copyright © IBM 2016

Many application areas

- Trade Finance
 - Trust between numerous parties, dispute resolution
- Supply chain/logistics
 - Non-disputable order tracking, dispute resolution
 - Important to both advanced and developing countries
- Mortgage processing
 - Capture machine readable data once; From redundant paper copies to single source of truth
- Certified Emissions Reduction (CER)
 - > Enabling manufacturers to certify that they are producing product with low carbon footprint
- Food supply
 - Provenance from farm to fork
- Healthcare

. . .

- More solid, robust basis for electronic health records
- Education (especially in developing countries)
 - Accurate, non-disputable student & teacher records

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A highly selective & brief history of Blockchain

Bitcoin

- Introduces Blockchain paradigm as basis for a crypto currency
- Sole focus is on possession/transfer of Bitcoins
- Privacy guaranteed for currency holders
- Exchanges to trade Bitcoins for state-provided currencies (\$, ϵ , ¥, ...)
- Etherium a Swiss nonprofit, launched in 2014
 - General purpose, custom built Blockchain: ~7000 nodes
 - Crypto currency is called "Ether"
 - Framework includes notion of "fuel" or "gas money" pay for transactions along the way
- "The DAO" hack
 - A Distributed Autonomous Organization (DAO) can be set up on Etherium
 - Participants can contribute funding, and collectively vote on investments
 - "The DAO" launched on April 30, 2016, by German company Slock.it
 - By May 27 the DAO at raised \$150M
 - An attacker drained 3.6M ether, worth about \$70M, by June 18
 - Value of ether dropped from \$20 to \$13
- HyperLedger
 - Launched by the Linux Foundation Dec 2015
 - 30 founding members, including: Accenture, Cisco, Digital Asset Holdings, Fujitsu, IBM, Intel, J.P. Morgan, R3, SWIFT, Wells Fargo, ...





http://ethernodes.org/network/1

Etherium Blockchain itself did not show vulnerability nor hacking

 The smart Contract of "The DAO" was hacked



Blockchain 101 (with bias towards Hyperledger) (1 of 3)

- A blockchain provides
 - 1. High reliability
 - 2. Shared single source of truth
 - 3. Trusted
 - 4. Selective privacy
 - 5. Non-repudiable data updates

- A blockchain consists in a network of servers
 - They may not trust each other at level of individuals
- Blockchain network supports ACID transactions
 Consensus algorithm, such as Practical Byzantine Fault Tolerance (PBFT)
- Blockchain network supports selective privacy
 - Deep usage of encryption technologies
 - Selective access to data and service calls
 - Often, the "smart contracts" are broadly visible)



Blockchain 101 (with bias towards Hyperledger) (2 of 2)



Blockchain 101 (with bias towards Hyperledger) (3 of 3)

- What makes Hyperledger different?
 - No built-in crypto currency
 - Cost of processing & data storage is not of major concern
 - Smaller number of peers
 - Anticipation of many Blockchain networks - spectrum including
 - Some more public
 - Some more private
 - All of the nodes are white-listed within a Blockchain network
 - Transactors are granted an identity by an issuing authority
 - Modular consensus
 - Consensus algorithms are pluggable



http://www.the-blockchain.com/docs/Hyperledger%20Whitepaper.pdf

Business Collaboration Language logically above Shared Ledger

Business-Level Smart Contract Language & Framework

Logical Abstraction Separation



- Reminiscent of "Physical Data Independence" in databases
- Proof point: [Weber et. al., BPM 2016]
 - Maps BPMN onto Ethereum blockchian



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 - Business Artifacts and related models
 - ACSI Artifact-Centric Service Interoperation
- Selected research challenge areas
- Conclusions



Business Artifacts with Lifecycles: A way to factor Business Processes and their data that gives unifying, end-to-end view

A logical view that is natural to biz-level stakeholders



Each Artifact type includes info model, lifecycle model, and roles

Cop





- Info model brings together all biz-relevant data about a given artifact type
 - These cut across parties, organizational silos, etc.
 - Provide a common vocabulary across parties, silos
- Lifecycle model shows possible progressions of artifact instance through the business operations
 - Status of Lifecycle is stored in the info model
- Roles have access rights to data & operations
- Biz-level stakeholders can easily query, monitor, use dashboards, and specify rules/policies

There is extensive research on "Data-aware" Business Process

- The use of entities with FSM-based lifecycles appears as early as [K. Robinson 1979] and [C. Rosenquist 1982]
 - > Focus is on Information Systems and System Dynamics rather than modeling modern business operations.
- Business Artifacts (a.k.a., Business Entities with Lifecycles) [Nigam+Caswell 2003, Kumaran et al 2003]
 - Use cases Pharmaceutical, supply chain, manufacturing, finance, je.g., [Bhattacharya et al 2007], ...
 - Systems e.g., BizArtifact open source system [Boaz, Limonad, Gupta 2013]
 - Standards impact of GSM approach on CMMN standard [Marin, _, Vaculin 2012]
 - Foundations e.g., [Bhattacharya et al 2007] [Deutsch et al 2009] [_ et al 2010] [Calvenese et al 2013] ...
 - Collaboration Artifact-Centric Service Interoperation (ACSI) [_, Narendra, Nigam ICSOC 2009]
- Business Objects
 - Very similar to Business Artifacts with FSM lifecycles
 - FlowConnect Object Behavior Model [Redding et al 2007, 2010]
 - > PHIharmonicflows [Kunzle, Reichert 2011] ...
- Active XML Artifacts model
 - Information Model based on (Active) XML [Abiteboul, Segufin, Vianu 2009]
 - Collaboration [Abiteboul et al 2010]
- Case Management
 - > Pallas Athena FLOWer [van der Aalst, Weske, Grünbauer 2007]
 - Adaptive Case Management [Swenson 2010]
 - OMG Case Management and Modeling Notation (CMMN) [2014]



Artifact-Centric Service Interoperation (ACSI) [_, Narendra, Nigam, ICSOC 2009]

- Our Inspiration: EasyChair
- A "hub" that supports numerous conferences



- How to replicate this in arbitrary application areas?
- How do we make it easy for services to "understand" what a hub is doing, how it is working?
- How do we provide systematic access controls?

Artifact-centric Service Interoperation hubs in a nutshell

- Like orchestration, puts a "hub" in the middle of collaborating services
- Unlike orchestration, an ACSI hub:
 - **Establishes a "pseudo-standard"** as the center of a collaboration environment
 - Different service collaborations will need to comply to this standard
 - Enables scalability because of distribution of adaptation
 - Primarily re-active; essentially a structured whiteboard
 - Assumes that the services are "self-motivated" and pro-active
 - Permits service-to-service communication
 - Based on Business Artifacts
 - Demonstrated to simplify understanding of business operations
 - A structured approach to *data* + *process* + *roles*
 - **Data:** Info Model provides skeleton that provides full status snapshot
 - **Process:** Lifecycle Model provides top-down structure for processes, events
 - *Roles*: Info Model + Lifecycle Model provides structure for intricate, conditional access control



Example ACSI Hub for Trade Finance



 The participating services do not have to be artifact-centric



Illustration of Lifecycle & Info Models





Separated lifecycle models are natural backbone for access to services



Letter of Credit







ACSI Views: Limiting what can be seen



ACSI Windows: Limiting which artifact instances can be seen



Examples:

- 1. Importer sees all of it's Orders
- 2. Importer Bank sees all Letters-of-Credit, Export Docs, and Drafts for which it is providing or receiving credit
- 3. Harbor Master sees all Shipments coming in or out of harbor



ACSI service controls: Limiting what participants can do

- E.g., for Importer Bank, we can specify in detail which attributes can be created, read, updated, ...
- Permissions change based on state you are in





Artifacts and ACSI: Providing a robust starting point for a Business-Level Collaboration Framework for Blockchain

- There is also substantial research on the ACSI paradigm
 - Cf. EU-supported ACSI project (2010 to 2013)
- Systems Biz Artifact (open source)
- Foundations

But ... We cannot apply them "out of the box"

- Conceptual models: Blockchain restrictions e.g., synchronous service calls
 - Operational perspective
 - Contractual perspective, including legal and natural language
- Systems: Mapping onto Hyperledger, Ethereum, etc.
- Collaboration/Choreography: Very relevant
- Verification: Different questions



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Requirements on Business-level Smart Contracts Framework

Solution Language

- Intuitive for Business-level users to create and understand smart contracts
 - Example users: Business Analysts, Trade Specialists, Financial Analysts, Supply Chain Specialists, ...
 - Holistic way of representing key business objects, including data, lifecycles, rules, roles
- Linkage between Legal Contractual perspective and Operational perspective
- Linkage to *existing standards*, *e.g.*, *UBL*, *SWIFT*, ...
- Intuitive support for adding variations into existing smart contract specifications
 - Including modifications to business object data, lifecycles, rules
- Modularity & Composability
 - Intuitively natural ways to do "plug and play", and to substitute portions of a smart contract
 - Note: in the future, smart contracts will be created by different organizations and mashed together
- Access Control & Privacy features specified at business level
 - For data
 - For invocable operations

Solution Development & Administration

- Visual editor
- Enable rapid development & modification of production-level solutions
 - Use a fully interpreted paradigm for execution of smart contracts
- Design, develop, deploy, test, refine
- Version management

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- Ricardian contracts appear relevant
- Emerging CLACK language [Clack et al 2016] aimed at this challenge
- Artifact types can serve as natural composable modules
- Data & lifecycles provide further modularity
- The BizArtifact system [Boaz et al 2013] for artifacts included
- Visual editor
- Fully interpreted implementation of artifacts
- Administration framework

Working hypothesis for a Business Collaboration Language (BCL)

- Leverage Business Artifact / Business Object paradigm
- Information model
 - Nested relations (e.g., represented as JSON)
 - Query/conditions by subset of SQL++ [Ong, Papakanstatinou, Vernous
- Lifecycle model multiple possibilities
 - > Acyclic DAGs with rollback (cf. [van der Aalst, Weske, Grünbauer 200
 - Finite State Machines
 - Guard-Stage-Milestone/CMMN (see [Marin,H.,Vaculin 2011])
 - Active XML
 - Proclets [van der Aalst et al 200?] / BPMN
 - More declarative, e.g., DecSerFlow [van der Aalst et al 2009], DCR Graphs [Hildebrant et al 2011]
 - Other ???
- Access constraints
 - > Data: should be conditioned on Lifecycle status and data values
 - Lifecycle:

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- Restricted access has not been emphasized in Blockchain literature
- Techniques from ACSI might be adapted opyright © IBM 2016

FSM's as reasonable starting point because

- Adoption: "Everyone" is familiar
- US Office of Financial Research suggests FSMs for financial contracts [Flood, Goodenough 2015]
- Natural mapping from Functional Programming formalization of legal contracts (see below)

Use extended Event-Condition-Action (ECA) rules

- Captures the reactive nature of Blockchain smart contract
- While permitting declarative style

Representative standard - UBL 2.1

- OASIS standard focused on Supply Chain use cases
 - Approved by OASIS in 2013 and as ISO Standard in 2015
 - Adopted by/extended by: EU Public Sector; various procurement frameworks (Norway, Sweeden, EU DIGIT, UK Natl. Health Service, OpenPEPPOL (several Euro countries), Port of Hong Kong, Port of Singapore, ...
 - Supports approx. 45 business process flows and 65 document types
 - For document types: validators, authoring software, parsers, generators
- Focus is mainly on binary relationships/processes, and includes
 - Workflows for order, invoice, shipment, consignment, ...
 - For each workflow, document types for exchanging information
 - The workflows provide the business context within which documents are exchanged
- E.g., "Ordering is the collaboration that creates a contractual obligation between the
 - Seller Supplier Party and the
 - Buyer Customer Party."



UBL 2.1: Figure 21, section 2.6, p. 39

Blockchain allows the documents to be shared . . . enables the documents to support change through time

Example based on Order with multiple Line Items, each shipped separately





Illustration: Three ECA rules that string together



Switch from

A design method for Artifact-centric Smart Contracts (adapted from [Nandi et al 2008])





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A world that we anticipate:

A single collaboration will involve numerous artifact instances, with multiple 1-to-many relationships



Different artifact types designed & maintained by different organizations

Why?

- Making artifact types similar to existing standards, e.g., UBL, SWIFT, ...
- Different kinds of concerns for logistics vs. finance
 Impact:
- Interaction between artifact types must be understood

Reasoning about "Choreographies" of Artifacts (adapting from [Sun,Xu,Su ICSOC 2012], [Su, Sun 2013])

- Suppose that each artifact type is a separate Smart Contract
- In a HyperLedger fabric, communication will be by synchronous service calls



How to develop a framework for specifying desired properties?

- > Design "correctness", auto realization, mechanisms for monitoring, ...
- Key Issue: Need explicit way to model & reason about correlations

Two Key Aspects of Choreography Languages



Conditions involving Data: *For each shipment, if Export Docs obtained by Exporter, then a Draft including that Shipment is generated by Importer Bank*

If the amount is less \$1000 *and additional Shipments pending, then delay Draft*

Instance-level correlation:

Which artifact instances are correlated during the runtime? Who sends messages to whom?



Tangent: How might BPMN "Collaboration" model this?

 This is collaboration diagram for a single Shipment mapping to Draft



- Shipper ExpB ImpB Exp Present Obtain Present Agree to **ExpDocs** ExpDocs ExpDocs Draft & Draft Exp ExpB ExpB ImpB
- In general
 - Grouping of Shipments into Drafts will be random
 - Timing of different Shipments completing, and different Drafts completing will be random
- So, well-formed multi-instance construct cannot be used



Framework for Interacting Artifact Types: Correlation Diagrams

- Two artifact instances are correlated if they are involved in a common collaborative BP instance
 - Messaging only between correlated instances
- Correlations for a collaboration are defined in a diagram, with one artifact as the root or primary process



- Directed edge indicates creation of Artifact instance(s)
- Cardinality constraints are also defined
- Some syntactic restrictions (acyclic, "1" on root, ...)
- Correlations can also be derived

Messages Diagrams



• A message diagram defines message types and sender/receiver of each type

- Includes messages from/to the external parties
- "+" means creation of new BP instance
- Message may have data attributes
 - Path expressions are used to access data contents



Choreography Constraint Example



"For each shipment, if ExpDocs received by Exporter, then eventually a Draft Notification including that shipment is sent to Import Bank"



Reasoning with Choreography Constraints on Artifacts

- This field is still in its infancy
- [Su,Sun 2013] study "Realizability"

Given an artifact message diagram and family C of Choreography Constraints ...

... is there a family of services that "realizes" exactly the runs that satisfy C?

- > Preliminary result: "Yes", if there are no 1-to-many relationships between artifacts
- Question remains open in the general setting

What about Verification ?

Given full artifact system S and family C of Constraints does every run of S satisfy C ?



Verification for artifact-centric models: a representative framework

Given an artifact-based model M and a property P, do all executions of M satisfy P ?



The presence of data leads to an infinite state space

- Verification in general is undecidable
- Several different approaches to restrict expressive power have been developed



Several approaches to verification for data-centric process (see surveys [Calvanese, De Giacomo, Montali 2013], Deutsch, H., Patrizi, Vianu 2014])

- Early results: Focus on "flat" artifacts
 - [Bhattacharya, Gerede, _, Liu, Su 2007] multi-artifact system; PSPACE-complete verification
 - [Zhao, Su, Yan, Qiu 2009] verification of propositional LTL
- Flat artifacts with fixed re-only database
 - [Deutsch, H., Marcus, Patrizi, Sui, Vianu, Zhou, starting in 2009]
 - Strong restrictions, e.g., no dependencies, no arithmetic, focus on $\exists FO$ conditions; LTL+ $\exists FO$ constraints
 - Obtain PSPACE verification by reduction to finite-state model checking

Recent extension

- Hierarchical lifecycle models and artifacts with relation-valued attributes
- [Deutsch, Li, Vianu 2016] Obtain PSPACE verification with reduction to Vector Addition System with States
- Data-Centric Dynamic Systems (DCDS)
 - Bagheri Hariri, Calvanese, De Giacomo, De Masellis, Felli 2011] and others ...
 - Artifacts range over relations, powerful temporal logics
 - Acyclicity conditions guarantee bounded domain
 - [Belardinelli, Lomuscio, Patrizi 2013] Verification of DCDS in context of multi-agent system

Blockchain context brings a different focus -

limited data, access rights, choreography constraints, 1-to-many relationships, ...

Reasoning about views [Abiteboul, Vianu 2015]



- Each participant working on a view
 - Their actions are propagated to the others, according to semantics of the (virtual) global state
- Studying what a participant can infer about the global state, e.g.,
 - As an author, has my paper been accepted?
 - As a PC member, can I tell if a decision was made about my own submission?
- Model
 - Global database is set of relations with keys
 - Each view sees projections, with entire key present
 - Using PLTL-FO "P" for "previous"
- For fixed workflow schema, reasoning in PSPACE



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THESE ARE REALLY SMART PEOPLE, said one lawyer who works with startups.



EVERYTHING can be reduced to an ALGORITHM SPARED

and LEGAL DOCUMENTS are not going to be TECHCRUNCH

From <u>www.legalese.com</u> home page



Legal contracts: what makes them different?

- Binary relationship
 - Holder"
 - "Counterparty"
- Contract based along time dimension
 - As they move through time ...
 - ... people make choices
 - ... result is essentially a new contract
- Contracts are exchanged, combined, traded, ...
- Contract may depend on external "random" variables
 - E.g., exchange rates, stock prices
- A focus of financial industry is

What is the current value of this contract ?

- Must incorporate uncertainties of future
- Various statistical techniques available

On 15 July 2000 you may choose between:

 D_1 Both of:

 $D_{11}\,$ Receive £100 on 29 Jan 2001.

 D_{12} Pay £105 on 1 Feb 2002.

 $D_2\,$ An option exercisable on 15 Dec 2000 to choose one of:

 D_{21} Both of:

 $D_{211}\,$ Receive £100 on 29 Jan 2001.

 D_{212} Pay £106 on 1 Feb 2002.

 $\begin{array}{l} D_{22} \mbox{ Both of:} \\ D_{221} \mbox{ Receive \pounds100 on 29 Jan 2001.} \\ D_{222} \mbox{ Pay \pounds112 on 1 Feb 2003.} \end{array}$

From "How to write a financial contract", S.L. Peyton Jones and J-M. Eber, Proc. Intl. Conf. on Functional Programming, 2000



Functional programming can provide formal abstraction for finance-based contracts

[Peyton Jones, Eber 2000] provides a family of 10 primitive combinators that can be used to formally define contracts

- "and": if you acquire "c1 and c2", then you immediately have both
- "or": if you acquire "c1 or c2", then you must immediately choose to retain one or the other
- "when": if you acquire "when <obs> c", where <obs> is a Boolean-valued observable, then c becomes available to you if/when <obs> becomes true
- "until": "until <obs> c" acts like c until <obs> becomes true. From that moment the contract becomes worthless

This functional programming view enables

- Composability
- Formal reasoning about semantic equivalence

Conjecture: a family of inter-related binary contracts can operationalized using an artifactbased Blockchain implementation





...

Another perspective on mixing "legal" and "smart" contracts

- Distinction made in CoinDesk by Stark [2016]
 - Smart Contract Code: code that embodies how agents want to collaborate, running on a Blockchain
 - Smart Legal Contract: combination of legal wording and executable code that correspond to each other
- Ricardian contracts: an example of Smart Legal Contract
 - Invented by Ian Grigg [2004]
 - "A digital contract that defines the terms and conditions of an interaction between two or more peers, that is cryptographically signed and verified"
 - It is both human and machine readable
 - Has a unique and secure identifier



http://www.webfunds.org/guide/ricardian_implementations.html

Groups like CommonAccord are attempting to create a body of "universal contracts" that can handle essentially all useful kinds of collaborations



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Blockchain: A new technology with growing adoption for Business Collaboration

This raises many of the classical questions from Services Research community . . .

... But with a twist:

A persistent shared trusted data store is at the very center of things

- Allows, and forces, a re-thinking of basic services paradigms, such as
 - Orchestration/choreography: is ACSI hub the right abstraction, or something else?
 - Service composition: It's not just about message/conversation compatibility anymore
 - Will Business Artifacts be the unit of composition, or something else?
 - Service design patterns: How to use presence of data to best advantage?

Blockchain: Operational vis-a-vis Legal/Financial perspectives

Two critical observations:

- The courts will always be the remedy of last resort \rightarrow legal perspective is always present
- Almost every operational task has a financial aspect \rightarrow financial perspective is always present

- Brings a new style of challenge to the services community
 - > Service composition: Legal and Financial contracts are interlocking, interdependent
 - Do our current paradigms adequately model this?
 - Formal reasoning/verification: We need to address Legal/Financial patterns (among others)
 - Design/Coding style: How will marriage of legal+code be structured, at macro- and micro- levels